## Patient Copy – Yours to Keep

## Wesley T. Myers, M.D. P.A.

PLASTIC & RECONSTRUCTIVE SURGERY 100 Medical Center Blvd, Suite 213, Conroe, TX 77304 PH – 936-539-8115 FAX – 936-539-8118

## **Payment Policy**

It is the payment policy of Wesley T. Myers, MD PA to collect the appropriate payment due from the patient at the time the service is rendered. This may only be your *co-payment* or "*co-pay,*" *deductible,* and/or *co-insurance* according to your health insurance company benefit plan, but we do ask for payment at the time of your visit.

## **Patient Medical Billing Process**

The office staff at Wesley T. Myers, MD PA, as a courtesy to you, will submit a medical bill to your *primary health insurance company* for processing. It is important to give updated information to the office staff, since your complete and current information is necessary to submit an accurate *claim form* to your health insurance company. The remaining claim will be sent to a *secondary health insurance company*, if provided, after payment is received by the primary health insurance company.

Our billing company will mail to you a *bill/invoice/statement* that contains the total cost of your service(s) and/or procedure(s) received during your office visit. *The health insurance company payment will be deducted from the bill when it is received*.

You are responsible for any outstanding balance, such as *non-covered charges* as outlined in your health insurance policy.

For questions regarding your health insurance policy, please contact your health insurance representative.

For questions about your bill, please call Waterway Management at 281-292-7411.